



Life Skills Village

A DIVISION OF MIND HEALTH GROUP

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Privacy Policy and HIPAA Notice of Privacy Practices

Effective Date: April 20, 2018

Last Updated: October 3, 2025

Privacy Summary

At Life Skills Village, your trust is our priority. We want you to feel confident knowing how your information is collected, used, and protected. Here's a concise overview:

We collect contact details you provide, such as your name, email, or phone number, and information about how you interact with our website, including the pages you visit. If you are receiving care from us, we also collect your health information.

We use this information to provide and coordinate healthcare services, respond to your questions or requests, and improve our website and services. With your consent, we may also send updates or newsletters.

Our website uses cookies and similar tools to enhance your experience and, with your permission, to show relevant advertisements. You can manage your cookie preferences at any time.

We do not sell your personal information. We may share it with trusted service providers, such as website hosting, analytics, and email tools, or as required by law.

You have rights regarding your personal information. You can request access, corrections, or deletion of your data and opt out of marketing communications. If you are located in California, the European Union, or the UK, you may have additional rights. As a patient, you also have special HIPAA rights related to your medical information.

We protect your information with safeguards such as encryption, secure servers, and controlled access. Our website is not directed to children under 13, and we do not knowingly collect information from them.

If you have questions or want to exercise your privacy rights, you can reach us at privacy@lifeskillsvillage.com. For complete details, please read the full policy below.

Full Privacy Policy

1. Introduction

Life Skills Village ("we," "us," or "our") respects your privacy and is committed to protecting your personal information. This policy explains how we collect, use, share, and safeguard information through our website and services.

2. Information We Collect

We collect several types of information to provide and improve our services. This includes your contact information, such as your name, email, phone number, and address. We also collect data about how you use our website, including your IP address, browser type, device identifiers, pages visited, and referral sources.

Cookies and similar technologies are used to enhance functionality, analyze site performance, and, with consent, deliver personalized advertisements.

If you are receiving care from us, we collect protected health information (PHI) to provide medical services and coordinate your care.

3. How We Use Information

We use the information we collect to provide high-quality services and patient care. This includes responding to inquiries, operating and improving our website, sending newsletters or marketing messages (with your consent), and complying with legal obligations.

4. Sharing Information



Accredited by the Joint Commission

www.lifeskillsvillage.com

Phone 248.788.4300 • Fax 248.605.8099 • Oak Park - 25900 Greenfield Rd, Ste 100 • info@lifeskillsvillage.com

We may share your data with trusted service providers who assist us in hosting, analytics, email delivery, and payment processing. We may also disclose information to legal or regulatory authorities when required by law, and to affiliated companies providing services under our control. Importantly, we do not sell your personal information.

5. Cookies and Tracking

Cookies and similar tools help our site function effectively and provide a better user experience. Essential cookies support site functionality, analytics cookies help us measure performance, and advertising cookies may display relevant ads with your consent. You can manage or withdraw consent for cookies at any time through our cookie preferences tool.

6. Advertising and Marketing

We may use your information to send newsletters or updates, which you can unsubscribe from at any time. We may also use data for retargeting and advertising with partners, with opt-out options available through industry tools or our “Do Not Sell or Share” link where applicable.

7. Your Privacy Rights

Depending on your location, you may have the right to access your personal data, request corrections, delete information, limit the use of sensitive data, and opt out of marketing. You may also request a copy of your data in a portable format. Patients have additional rights under HIPAA to access and manage their health information. To exercise any of these rights, please contact us via privacy@lifeskillsvillage.com.

8. Data Retention

We retain information only as long as necessary for its intended purpose. Contact inquiries are typically kept for up to two years, marketing lists until you unsubscribe, analytics logs for 12–24 months, and patient health records as required by HIPAA and state law.

9. Children’s Privacy

Our website is not designed for children under 13. If we learn that information has been collected from a child without parental consent, we will promptly delete it.

10. Security

We protect your data with a combination of administrative, technical, and physical safeguards. These include encryption, secure servers, access controls, and staff training to ensure information is handled responsibly.

11. Data Breach Notification

If your personal information or PHI is compromised, we will notify you and regulatory authorities as required by applicable law, including HIPAA/HITECH, GDPR, and state regulations.

12. Third-Party Links

Our site may include links to external websites. We are not responsible for the privacy practices of these third-party sites.

13. Changes to This Policy

We may update this privacy policy over time. The “Last Updated” date will reflect any changes, and material updates will be communicated on our website or via email.

HIPAA Notice of Privacy Practices

As a healthcare provider, we are committed to protecting your health information. Your PHI may be used or disclosed for treatment, payment, healthcare operations, and as permitted or required by law.

You have the right to access your records, request corrections, request restrictions on certain disclosures, receive an accounting of disclosures, request confidential communications, and file a complaint if you believe your privacy rights have been violated. State laws may provide additional protections, especially for mental health, substance use, or HIV/AIDS information.

In the event of a breach of unsecured PHI, we will notify you as required by law. For questions or concerns about HIPAA or your privacy rights, you can contact our Privacy Officer at privacy@lifeskillsvillage.com, by mail at **25900 Greenfield Rd, Ste 100-admin, Oak Park, MI 48237**, or by phone at **248-788-4300 / 248-690-3422**.

Contact Us

If you have any questions about this policy or wish to exercise your privacy rights, please reach out:



Email: privacy@lifeskillsvillage.com

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